

## CONTACT INFORMATION FOR STUDENT LOAN SERVICING CENTERS

Aspire Resources Inc.

Phone: 855/475-3335

Fax: 515/471-8180

TDD/TTY: 855/475-4889

Overseas borrowers: 515/471-3999

Web site: [www.AspireResourcesInc.com](http://www.AspireResourcesInc.com)

E-mail: [LoanCounsel@AspireResourcesInc.com](mailto:LoanCounsel@AspireResourcesInc.com)

Office Hours: 7:00 a.m. - 7:30 p.m. (CT), Monday through Friday.

CornerStone

Phone: 800/663-1662

Fax: 801/366-8400

TDD/TTY: 801/321-7130

Overseas borrowers: 801/321-7295

Web site: [www.MyCornerStoneLoan.org](http://www.MyCornerStoneLoan.org)

E-mail: [CustomerService@mycornerstoneloan.org](mailto:CustomerService@mycornerstoneloan.org)

Office Hours: 6:00 a.m. - 7:00 p.m. (MT), Monday through Thursday. 6:00 a.m. - 5:00 p.m. (MT), Friday.

ECSI Federal Perkins Loan Servicer

Phone: 866/313-3797

Fax: 412/490-7498

TDD/TTY: A borrower who is hearing-impaired may use the 711 Telecommunications Relay Service for assistance.

Overseas borrowers: 866/313-3797

Web site: [www.efpls.com](http://www.efpls.com)

Office Hours: 8:00 a.m. – 8:00 p.m. (ET), Monday through Friday.

ESA/Edfinancial

Phone: 855/337-6884

Fax: 865/692-6348 or 865/692-6349

TDD/TTY: 855/337-6884

Overseas borrowers: 855/337-6884

Web site: [www.edfinancial.com/DL](http://www.edfinancial.com/DL)

Contact Us Page: [www.edfinancial.com/Contact](http://www.edfinancial.com/Contact)

Office Hours: 8:00 a.m. – 8:30 p.m. (ET), Monday through Thursday. 8:00 a.m. – 6:00 p.m. (ET), Friday.

FedLoan Servicing (PHEAA)

Phone: 800/699-2908

Fax: 717/720-1628

TDD/TTY: 800/722-8189

Overseas borrowers: 717/720-1985

Web site: [www.myfedloan.org](http://www.myfedloan.org)

Office Hours: 8:00 a.m. – 11:00 p.m. (ET), Monday through Thursday. 8:00 a.m. – 9:00 p.m. (ET), Friday.



Granite State - GSMR

Phone: 888/556-0022

Fax: 603/227-5415

TDD/TTY: A borrower who is hearing-impaired may e-mail [dlcustomerservice@gsmr.org](mailto:dlcustomerservice@gsmr.org) for assistance. A borrower who is hearing-impaired may also use the 711 Telecommunications Relay Service for assistance.

Overseas borrowers: 603/227-5321

Web site: [www.gsmr.org](http://www.gsmr.org)

E-mail: [dlcustomerservice@gsmr.org](mailto:dlcustomerservice@gsmr.org)

Office Hours: 8:00 a.m. – 6:00 p.m. (ET), Monday through Friday

Great Lakes Educational Loan Services, Inc.

Phone: 800/236-4300

Fax: 800/375-5288

TDD/TTY: A borrower who is hearing-impaired may use the 711 Telecommunications Relay Service for assistance.

Overseas borrowers: 608/246-1700

Web site: [www.mygreatlakes.org](http://www.mygreatlakes.org)

Office Hours: 7:00 a.m. - 9:00 p.m. (CT), Monday through Friday.

MOHELA

Phone: 888/866-4352

Fax: 866/222-7060

TDD/TTY: A borrower who is hearing-impaired may use the 711 Telecommunications Relay Service for assistance.

Overseas borrowers: 636/532-0600

Web site: [www.mohela.com](http://www.mohela.com)

Office Hours: 7:00 a.m. - 9:00 p.m. (CT), Monday through Thursday. 7:00 a.m. - 5:00 p.m. (CT), Friday.

Nelnet

Phone: 888/486-4722

Fax: 877/402-5816

TDD/TTY: A borrower who is hearing-impaired may Web chat with a representative by visiting the Web site and clicking on "Chat Now".

Overseas borrowers: 303/696-3625

Web site: [www.nelnet.com](http://www.nelnet.com)

Office Hours: 24 hours a day, 7 days a week.

OSLA Servicing

Phone: 866/264-9762

Fax: 855/813-2224

TDD/TTY: 405/556-9230

Web site: [www.osla.org](http://www.osla.org)

E-mail: [DLCustserv@osla.org](mailto:DLCustserv@osla.org)

Office Hours: 8:00 a.m. – 5:00 p.m. (CT), Monday through Friday.



Sallie Mae

Phone: 800/722-1300

Fax: 866/266-0178 (within United States)

Fax: 570/706-8563 (outside United States)

TDD/TTY: 877/713-3833

Overseas borrowers: If toll-free (no cost per call) number cannot be accessed, use 317/806-0580 (cost per call)

Web site: [www.salliemae.com/FederalLoans](http://www.salliemae.com/FederalLoans)

Office Hours: 8:00 a.m. - 9:00 p.m. (ET), Monday through Thursday. 8:00 a.m. - 8:00 p.m. (ET), Friday.

VSAC Federal Loans

Phone: 888/932-5626

Fax: 802/654-3777

TDD/TTY: 800/281-3341

Overseas borrowers: 802/654-3796

Web site: [www.VSACFederalLoans.org](http://www.VSACFederalLoans.org)

E-mail: [fedinfo@vsac.org](mailto:fedinfo@vsac.org)

Office Hours: 8:00 a.m. – 6:00 p.m. (ET), Monday through Thursday. 8:00 a.m. - 4:30 p.m. (ET), Friday.

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